

hopelink

Connections

Who we are

Hopelink is a social services nonprofit agency founded in 1971 to support all members of our community. We help people navigate financial hardship and build a path towards stability by providing them with tools, resources, and education. *For more information visit: hopelink.org*

What we do

We serve our neighbors who are experiencing homelessness and financial insecurity, as well as children, seniors, and people with disabilities who are residents of north and east King County by providing them with tools and resources to gain and maintain financial stability. We also offer transportation services in King and Snohomish counties.

How we do it

We provide critical social services through nine programs, including housing and transportation, case management, energy and food assistance, employment and financial coaching, adult education, financial assistance, and an extensive referral network. Some of our programs have eligibility requirements based on Area Median Income Guidelines (AMI) and Federal Poverty Guidelines (FPL) indicators.

Where we are

We have service centers and Food Markets located in:

Kirkland/Northshore

11011 120th Ave NE
Kirkland, WA 98033
425.889.7880

Redmond

8990 154th Avenue NE
Redmond, WA 98052
425.869.6000

Sno-Valley

31957 East Commercial St
Carnation, WA 98014
425.333.4163

Bellevue

14812 Main St.
Bellevue, WA 98007
425.943.7555

Shoreline

17837 Aurora Avenue N.
Shoreline, WA 98133
206.440.7300

We offer services to clients online, over the phone, or through mail with language assistance for more than 240 languages. Our centers and food markets operate at hours that best suit the needs of the local community. Please check our service hours by visiting hopelink.org/find-location or by calling the center that serves your area.



Hopelink Programs

FOOD ASSISTANCE: Self-select free, fresh, and non-perishable food two times each month at any of our five Food Markets or Mobile Food locations. Self-declare income. Eligibility: 400% FPL. Become enrolled by completing the [online form](#) or call your local Hopelink Center to schedule a phone appointment.

FINANCIAL COACHING: One-on-one appointments with a financial coach to discuss personal finances. Clients may also participate in group workshops/classes on budgeting, credit management, banking, etc. Services are offered in-person, by video conference, and by phone call. Eligibility: No income limit.

For more information contact: 425.250.3003 | FinancialCoaching@hopelink.org

FAMILY DEVELOPMENT: Work one-on-one with a case manager to reach goals set by you. Focus areas include housing search, employment, and parenting. Eligibility: 50% AMI, must have a child in the household under 18.

For more information contact: 425.883.4755 | hopelink.org/programs/family-development/

ENERGY PROGRAM: Receive money towards energy bills or home heating costs including electricity, gas, wood, oil, and propane. Do not need to be behind on payments. Limited appointments available.

For more information contact: 425.658.2592 | energyprograms@hopelink.org

1. **LIHEAP (federal program):** Eligibility 150% FPL.

2. **PSE HELP (for PSE customers only):** Eligibility 80% AMI. Enrollment in PSE HELP also enrolls you in the PSE Bill Discount Program.

FINANCIAL ASSISTANCE: Limited financial assistance available for unforeseen emergencies including rent, eviction prevention, utilities, medical bills, move-in costs, auto repair, and others. Eligibility: 200% FPL or 50% AMI.

Contact your local Hopelink Center front desk for further details.

ADULT EDUCATION: Free virtual and in-person classes for adults. Eligibility: No income limit.

1. **GED/High School+:** Prepare to earn your GED or high school diploma. Scholarships available to pay for GED tests. 425.941.7004 | GED@hopelink.org

2. **English for Work:** Improve your English language skills and prepare for employment. 425.250.3007 | englishforwork@hopelink.org

3. **Digital Skills:** One-on-one support, workshops, and classes to develop technology skills. 425-410-0066 | digitalskills@hopelink.org

4. **Beginner English:** English language classes for refugees and immigrants with beginning level English skills. 425-250-3007 | beginnerenglish@hopelink.org

HOUSING: Access Emergency Family Shelter, Transitional Housing, and Long-Term Housing. Units are filled using King County's Coordinated Entry for All (CEA). Eligibility: 30-50% AMI (depending on site). Contact Regional Access Point at hopelink.org/programs/housing or call 2-1-1.

EMPLOYMENT SERVICES: For unemployed and underemployed job seekers. Collaborate one-to-one with an employment specialist to build your resume, prepare for job interviews, learn the latest job-search strategies, and engage in career development. One-time, one-hour consultations are also available for immediate needs. Eligibility: Income at/under 200% FPL. For more information contact: 425.250.3030 | HEP@hopelink.org

TRANSPORTATION: For all our transportation services visit: hopelink.org/programs/transportation/

1. **Non-emergency Medical Transportation:** Free travel assistance to and from Medicaid-qualified medical appointments in King and Snohomish counties. A Provider One Number is required. King County: 800.923.7433. Snohomish County: 855.766.7433.

2. **Dial-a-Ride Transit (DART):** Offers bus routes with flexible schedules in certain neighborhoods using minibuses that can go off regular routes to pick up and drop off passengers. Contact: 866.261.DART

3. **Transportation Resource Line:** One-on-one support with finding transportation options and navigating public transportation. 425.943.6760 | findaride.org

4. **Community Van:** A volunteer-driven transportation program that provides residents of Snoqualmie Valley, Shoreline/Lake Forest Park, and Redmond with customized options for getting around. All trips are driven by King County Metro approved drivers and are dependent on volunteer availability. Each rider pays \$2.75 or less. 425.943.6721 | communityvan@hopelink.org