

## ONLINE FUNDRAISING FAQs

These are some of the most common questions we receive from our fundraisers, but if you have any questions not answered on this document, please email us at [fundraise@hopelink.org](mailto:fundraise@hopelink.org).

### **Are contributions towards my fundraiser tax deductible? Will contributors get receipts?**

Yes and yes. Hopelink is a 501(c)3 non-profit organization and all donations are tax-deductible. For donations made online, remind your contributors to keep their email donation receipt as official record of their donation. For donations made via check, Hopelink will send a tax receipt to their mailing address. If your contributor is making a cash donation and would like a tax receipt, please be sure to record their contact information so a Hopelink representative can reach out. Our Tax ID is **#91-0982116**.

### **Does Hopelink have resources to help us with my fundraiser?**

Hopelink is here to help you every step of the way throughout your fundraiser. Contact us at [fundraise@hopelink.org](mailto:fundraise@hopelink.org) and one of our staff members will be in touch to answer all your questions. You can also [click here to download helpful communication assets](#) including sample social media posts (images and text) and email messages.

### **Are there other ways to get involved with Hopelink?**

Of course! There are many ways to get involved with Hopelink. [Click here](#) for more information on all the ways to support Hopelink.

### **Is my donation secure?**

Absolutely! Through our partnership with Stripe, we use industry's highest standard for security and privacy with a certification as a Payment Card Industry, Data Security Standard (PIC DSS) Level 1 service provider. We will not sell, trade or share your personal information with anyone else, nor send donor mailings on behalf of other organizations.

### **How can I learn more about Hopelink?**

To learn more about the work that Hopelink is doing in our community, you can visit our website or contact us by phone or email: **425.869.6000** | [hopelink@hopelink.org](mailto:hopelink@hopelink.org).

### **What is Hopelink?**

Hopelink is a nonprofit organization dedicated to helping people make lasting change by promoting self-sufficiency for all members of our community. Every year, Hopelink serves around 65,000 homeless and low-income families, children, seniors and people with disabilities in King and Snohomish counties; providing stability for them to gain the skills and knowledge necessary to exit poverty.